

Limited Warranty for Sunport Power PV Flexible Modules

Jiangsu Sunport Power Corp., Ltd. ("Supplier") shall guarantee the quality of PV flexible modules of our company.

1、Quality Warranty

1.1 The supplier agrees to provide the buyer with products that are certified by relevant institutions, such as TUV (except for products specially requested by the buyer). Additionally, the appearance of the products must be consistent with the agreed-upon standards of appearance as between the buyer and supplier.

1.2 The supplier warrants that its photovoltaic solar modules, including factory-assembled DC connectors and cables, are free from serious visual defects in materials and workmanship which defined in IEC61215、IEC61730、UL1703 or that cause abnormal power output under normal application and installation. If any of these visual defects appeared within **12 (twelve)** years from the date of sale as shown on the invoice to the direct customer of support, the supplier will consult with the customer to determine whether to repair or replace the product, or refund the purchase price paid by the customer. The repair or replacement or refund remedy, at the option of support, shall be the sole and exclusive remedy provided under the "Limited Product Warranty" and shall not extend beyond the **12 (twelve)** years' period set forth herein. For PV modules used in non-static installation scenarios, such as long-term vibration, turbulence, folding, or moving conditions, the warranty period is **3 (three)** years.

2、Linear Performance Warranty

2.1 The power of a product shall be tested under standard test conditions which are: light intensity 1000 W/m², temperature 25°C, and AM 1.5.

2.2 The buyer must ensure to properly handle, transport, design the system of, install, use, and keep appropriate environment and maintenance for the products.

2.3 Power of Module:

Mono-crystalline silicon module: within the first year from the date of installation and normal operation, the output power shall not be less than **97.5%** of the product's minimum output power as set forth in the specifications. Within the second year, the output power shall not be less than **96.8%** of the product's minimum output power as set forth in the specifications. Afterwards, the loss of average annual output power shall not exceed **0.7%** of the product's output power of the immediately preceding year. After **25 (twenty-five)** years, the product's output power shall not be less than **82.36%** of its minimum output power as set forth in the specifications.

2.4 If the output power of the module does not meet the above levels within the time specified, the supplier and the buyer will jointly analyze the causes. If supplier determines that the liability is attributable to itself, then supplier will provide the buyer with best remedial choices commercially reasonable, such as providing additional module, repairing or replacing the module, providing the buyer with compensation in accordance with this limited warranty, extending the warranty period for the original module, etc. If the supplier has ceased to manufacture the module in problem, the supplier will provide the standard products it is manufacturing as remedy.

2.5 Compensation for the shortage of power: For the difference between the actual total output power and the committed total output power, the supplier will compensate the buyer with additional modules having the equivalent power.

3、Preconditions

3.1 Losses caused by natural disasters, such as lightning, storm, hail, flood, fire, earthquake, war, and unrest, caused by the quality of non-product itself, are not within the scope of the warranty. After the construction of the photovoltaic power station is completed, it is recommended to purchase the property insurance of the photovoltaic power station.

3.2 This limited warranty covers neither the transportation charges of the products to be returned, nor the unloading and reloading charges and other charges such occurred.

3.3 This limited warranty does not cover the situation that the type and serial number of any products are illegible.

3.4 The buyer must ensure proper package, handling, transportation, storage, system design, installation, use, environment and maintenance for the product.

4、Warranty Transfer

4.1 These warranty terms exclusively apply to end-customer. End-customer in terms of this warranty is the purchaser of the respective PV - Module, who has purchased the respective PV - Module for end - use and has installed the same for the first time (First Installation).

4.2 This warranty is transferrable by an end-customer to the purchaser of an already installed PV - Module insofar as the PV - Module remains at its original place of installation.

5、Warranty Disclaimer

Except as expressly set forth above, the parties make no representations, warranties, or guarantees, either express or implied, oral or written, with respect to the product or otherwise, including without limitation any implied warranty (1) of merchantability, (2) of fitness for particular purpose, (3) non-infringement.

6、Apply to Module Type

SPPXXXM60S
SPPXXNHES
SPPXXNH1S
SPPXXQHES
SPPXXQH12S
SPPXXQH18S
SPPXXQH36S

7、Else

For the contents above, English version shall prevail.

8、Contact Information

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